

Remote Access to Call Forwarding (RACF)

Every number is assigned a default PIN code for use with RACF (the default PIN for RACF is the last four digits of your Suddenlink telephone number).

The PIN must be changed from the subscriber's phone prior to the first use of RACF.

Initial Set up (must be completed from the phone to which the number is assigned)

1. Lift the handset
2. Dial * 9 8. When prompted to designate the feature to change, Dial * 9 7 # for RACF
3. When prompted to enter your PIN code, dial your default PIN code
4. When prompted to enter new PIN code, enter a new PIN code up to 10 digits
5. When prompted to re-enter new PIN code, re-enter the new PIN code
6. Listen for confirmation announcement, and then hang up

You may now use the global access numbers depending on your location.

RACF access numbers

RACF# 866-928-2540 Default PIN# 123456

Amarillo, Kinston, Alloy, McKinney, Andrews, Midland, Anna, Mineola, Beckley, New Bern, Bethel, Newport, Big Spring, Parkersburg, Canyon, Pilot Point, Charleston, Prosper, Dallas, Rocky Mount, Frisco, Rockwall, Forney, Sanger, Gladewater, Scott Depot, Greenville, Sulphur Springs, Henderson, Terrell, Jonesboro, Tyler, Kermit, Whitehouse

RACF# 866-475-4135 Default PIN# 123456

Abilene Magnolia Alexandria Plainview Austin San Angelo, Bishop, Shallowater, Branson, Snyder, Bryan, Stillwater, Enid, Sweetwater, Eureka, Shreveport, Georgetown, Truckee, Leander, Victoria, Lubbock, Wolfforth